

Wholesale Broadband LSR Ordering Guide

This document is designed to assist with placing an LSR order for Wholesale Broadband service.

Follow the steps in this chart when placing an order for Wholesale Broadband service.

Step	Action																																				
1.	<p>BE PREPARED!</p> <ul style="list-style-type: none"> Before you begin, make sure you've followed the instructions in the Wholesale Broadband Product Qualification Guide to make sure Broadband service is available at your end user's location. Use the Wholesale Broadband Ordering Scenario Matrix to verify that your order <i>scenario</i> is valid 																																				
2.	<p>RESERVE A PHONE NUMBER</p> <p>A reserved telephone number is required for these order scenarios:</p> <ul style="list-style-type: none"> DB/N for Standalone service DB/N or DB/C-V LNA N for a new Wholesale Advantage shared voice and WH BB service <p>Submit a Pre-Order Direct TN Selection Response TXTYP B to reserve a number</p> <ul style="list-style-type: none"> The reserved TN is displayed in the TNRES field <div style="border: 1px solid black; padding: 10px; margin-top: 10px;"> <p style="text-align: center;">Direct Telephone Number Response – TXTYP = B</p> <table border="1" style="width: 100%; border-collapse: collapse;"> <tr><td colspan="2">preorderinquiryresponse</td></tr> <tr><td>txnum</td><td>815</td></tr> <tr><td>dtstent</td><td>2016062812:36:00</td></tr> <tr><td>txtyp</td><td>B</td></tr> <tr><td>cc</td><td>0002</td></tr> <tr><td>cf</td><td>0</td></tr> <tr><td>resno</td><td>R295879160628113521601001</td></tr> <tr><td>expdt</td><td>20160726</td></tr> <tr><td colspan="2">tndata</td></tr> <tr><td>tnres</td><td>7074645762</td></tr> <tr><td colspan="2">locationSection</td></tr> <tr><td>aft</td><td>N</td></tr> <tr><td>sano</td><td>206</td></tr> <tr><td>sasn</td><td>Williams</td></tr> <tr><td>sath</td><td>Dr</td></tr> <tr><td>city</td><td>Crescent City</td></tr> <tr><td>state</td><td>CA</td></tr> <tr><td>zip</td><td>95531</td></tr> </table> <div style="border: 1px solid black; padding: 5px; margin-top: 10px; width: fit-content;"> <p>Information provided on response includes:</p> <ul style="list-style-type: none"> Telephone Numbers Reserved (tnres) Reservation Number (resno) Reservation Expiration Date (expdt) </div> </div>	preorderinquiryresponse		txnum	815	dtstent	2016062812:36:00	txtyp	B	cc	0002	cf	0	resno	R295879160628113521601001	expdt	20160726	tndata		tnres	7074645762	locationSection		aft	N	sano	206	sasn	Williams	sath	Dr	city	Crescent City	state	CA	zip	95531
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3.	<p>CREATE A LOCAL SERVICE REQUEST IN VFO</p> <p>Follow the instructions on the Broadband Order Samples found on the Wholesale Advantage Broadband page of the Wholesale website.</p> <p>TOS Values</p> <p>DB Rectype: Use the appropriate TOS value for your Rectype DB order scenario. TOS values can be found in the LSR Validation Sheets or the <i>Wholesale Platform Ordering Combination</i> matrices on the Wholesale Advantage Broadband page of the Wholesale Operations Website.</p> <p>EB Rectype: Use the appropriate TOS value for your Rectype EB-C LNA C order scenario using this chart</p> <table border="1" style="margin-left: auto; margin-right: auto; border-collapse: collapse; text-align: center;"> <thead> <tr> <th>Product</th> <th>Area</th> <th>Business</th> <th>Residential</th> </tr> </thead> <tbody> <tr> <td>Shared No hunting</td> <td>All areas</td> <td>1BBL</td> <td>2BBL</td> </tr> <tr> <td>Shared With hunting</td> <td>All areas</td> <td>1ABL</td> <td>2ABL</td> </tr> </tbody> </table> <p>Basic Order Tips</p> <ul style="list-style-type: none"> • When ordering voice service at the same time as WABB (DB-N shared service), follow BAU procedures for ordering the voice line. Then add the WABB feature, term/offer, and modem code. • When ordering WH BB service on an existing line (LNA C), populate the service specific form with the WABB feature, term/offer, and modem code. • When ordering Standalone WABB, enter the reserved phone number in the TNS and ATN fields. Populate the WABB features and term/offer codes. When a modem is desired, include the lease or purchase S&E code. 	Product	Area	Business	Residential	Shared No hunting	All areas	1BBL	2BBL	Shared With hunting	All areas	1ABL	2ABL
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4.	<p>FEATURE POPULATION</p> <ul style="list-style-type: none"> • Open the Wholesale Broadband Order Code Matrix <ul style="list-style-type: none"> ○ MasterStream users should refer to the product code returned on the MasterStream quote. • Use the charts below to determine the codes that are required, conditional or optional in a FEATURE field on the PS/RS form. <p>Standalone Products</p> <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th style="width: 30%;">Description</th> <th>Details</th> </tr> </thead> <tbody> <tr> <td>WABB Ordering Code</td> <td>Required <ul style="list-style-type: none"> • Enter the Asymmetrical or Symmetrical Dynamic IP or Static IP product code in a FEATURE field </td> </tr> <tr> <td>Static IP Block Code</td> <td>Conditional <ul style="list-style-type: none"> • When a static IP block of 5 usable addresses or larger is desired, enter the IP Block S&E code in a FEATURE field. (No code is required for 1 usable address.) </td> </tr> <tr> <td>Term/Offer Code</td> <td>Required <ul style="list-style-type: none"> • Enter the term/offer S&E code. Options are M-t-M, 1 year, 2 year. </td> </tr> <tr> <td>Modem Code</td> <td> <p>Asymmetrical Products (Modem Required)</p> <ul style="list-style-type: none"> • Enter the Modem S&E code for the modem that is suitable for the WABB product ordered. Leased or Purchased options are available. <p>Symmetrical Products (Modem Optional)</p> <ul style="list-style-type: none"> • Enter the Modem S&E code for the modem that is suitable for the WABB product ordered. Leased or Purchased options are available. </td> </tr> </tbody> </table> <p>Shared IP Products</p> <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th style="width: 30%;">Description</th> <th>Details</th> </tr> </thead> <tbody> <tr> <td>WABB Ordering Code</td> <td>Required <ul style="list-style-type: none"> • Enter the Asymmetrical Dynamic IP or Static IP product code in a FEATURE field </td> </tr> <tr> <td>Static IP Block Code</td> <td>Conditional <ul style="list-style-type: none"> • When a static IP block of 5 usable addresses or larger is desired, enter the IP Block S&E code in a FEATURE field. (No code is required for 1 usable address.) </td> </tr> <tr> <td>Term/Offer Code</td> <td>Required <ul style="list-style-type: none"> • Enter the term/offer S&E code. Options are M-t-M, 1 year, 2 year. </td> </tr> <tr> <td>Modem Code</td> <td> <p>Asymmetrical Products (Modem Required)</p> <ul style="list-style-type: none"> • Enter the Modem S&E code for the modem that is suitable for the WABB product ordered. Leased or Purchased options are available. </td> </tr> </tbody> </table>	Description	Details	WABB Ordering Code	Required <ul style="list-style-type: none"> • Enter the Asymmetrical or Symmetrical Dynamic IP or Static IP product code in a FEATURE field 	Static IP Block Code	Conditional <ul style="list-style-type: none"> • When a static IP block of 5 usable addresses or larger is desired, enter the IP Block S&E code in a FEATURE field. (No code is required for 1 usable address.) 	Term/Offer Code	Required <ul style="list-style-type: none"> • Enter the term/offer S&E code. Options are M-t-M, 1 year, 2 year. 	Modem Code	<p>Asymmetrical Products (Modem Required)</p> <ul style="list-style-type: none"> • Enter the Modem S&E code for the modem that is suitable for the WABB product ordered. Leased or Purchased options are available. <p>Symmetrical Products (Modem Optional)</p> <ul style="list-style-type: none"> • Enter the Modem S&E code for the modem that is suitable for the WABB product ordered. Leased or Purchased options are available. 	Description	Details	WABB Ordering Code	Required <ul style="list-style-type: none"> • Enter the Asymmetrical Dynamic IP or Static IP product code in a FEATURE field 	Static IP Block Code	Conditional <ul style="list-style-type: none"> • When a static IP block of 5 usable addresses or larger is desired, enter the IP Block S&E code in a FEATURE field. (No code is required for 1 usable address.) 	Term/Offer Code	Required <ul style="list-style-type: none"> • Enter the term/offer S&E code. Options are M-t-M, 1 year, 2 year. 	Modem Code	<p>Asymmetrical Products (Modem Required)</p> <ul style="list-style-type: none"> • Enter the Modem S&E code for the modem that is suitable for the WABB product ordered. Leased or Purchased options are available.
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5.	<p>LSR REMARKS</p> <p>When Static IP service is ordered, the LSR Remarks must contain the name, phone number, and email address of the technical contact. If not on the LSR, the PON Initiator will be contacted to provide technical information. Static IP blocks of 5 usable addresses and larger must include the intended usage of the Static IP addresses.</p>																				



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Change Log

Date	Detail