# SPUNE/SWUNE Pre-Order Request

The Carrier would normally execute this request during pre-order to confirm details regarding their circuits prior to executing any changes or to confirm details about their circuit to validate the attributes their system shows for these circuits.

There are three (3) service options for requesting circuit information for SPUNE/SWUNE conversion:

* Facility Circuit ID
* Serial Circuit ID
* TSC Search

Frontier has 48 hours to return the expected data.

**Populate the ICSC and State:**

**ICSC\***  **State\***

\*The ICSC and State are required for all request options.

**Populate one (1) of the options: Facility Circuit, Serial Circuit or TSC**

Facility Circuit Option

Example: 107 /T1 /BVTNORXBW05/HLBOORXBDS1

***Facility Facility***

***Designation*** ***Type*** ***Location***  ***Location Z***

**Select LOOP or IOF:**

**LOOP**

**IOF**

**Serial Circuit Type**

Example: 43 / HCGS/ 245677 / /FTNC

## Serial Service Code Serial Assigning

***Prefix & Modifier Number Suffix Co ID Segment***

**Select LOOP or IOF:**

**LOOP**

**IOF**

TSC Option

Example: AA156789

**TSC**

**Populate Customer information fields:**

***Request Date:*** ***Carrier CCNA:***

***Company Name:***

***Requestor Name:***

***Requestor Telephone #:***

***Requestor E-mail Address:***

**E-mail completed form to your Account Manager.**