The PIC CARE Customer must submit this Connectivity Form to Ziply Fiber via email: pic.care@ziplyfiber.com and Data.Transmission.Support@ziplyfiber.com prior to the configuration of the Customer within Northwest Fiber Data Center. All PIC CARE Customer information requested below must be provided for the request to be completed.

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| --- |
| PIC CARE Customer Point of Contact Information  |
| **Date** |  |
| **Company Name** |  |
| **Company Contact** **Address**  |  |
| **E-mail address** |  |
| **Phone** |  |
| **Fax**  |  |
| **PIC CARE Customer Third Party Vendor Contact Information** |
| **Company Name** |  |
| **Company Contact** **Address**  |  |
| **E-mail address** |  |
| **Phone** |  |
| **PIC CARE Customer Technical Contact**  |
| **Name** |  |
| **E-mail** |  |
| **Phone** |  |
| **Help Desk 24hr Contact** |  |

**Please indicate if you require the following feeds:**

**[ ]  CARE Feed**

| **The following Information is required.** |
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| Preferred Connection Type | **[ ]**  NDM (Connect:Direct) via VPN or Dedicated**[ ]**  SFTP (SSH) (using our server)**[ ]**  SFTP (SSH) (using your server) |
| If NDM  | Node Name :      IP address :       Port : 1364NDM via VPN - Peer IP address:       |
| If SFTP  | DNS :       <if using your SFTP server>IP address :       <if using your SFTP server>\*\* If using our SFTP site, we will provide logon credentials and directory\*\* If we pick up files from an FTP site, we require read/write privileges to ensure that we never pick up the same file more than once. |

| **The following information required for NDM and SFTP** |
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| Credentials  | User Name :       <if using NDM or your SFTP server>Password :       <please provide via phone> |
| Server’s Operating System,  | **[ ]**  Unix **[ ]**  OS/390**[ ]**  Windows **[ ]**  OS/400**[ ]**  Other       |
| Number of files | Number of files per cycle/frequency :       |
| Frequency / Timeframe | **[ ]**  Daily **[ ]**  Weekly**[ ]**  Monthly **[ ]**  Other      Transmission timeframe :       |
| File Size | Average estimated size of files :       |
| Mode | **[ ]**  EBCDIC **[ ]**  ASCII **[ ]**  BINARY |
| Encrypted File ? | Using GPG or PGP (If inbound to Northwest Fiber provide encryption key) **[ ]  YES [ ]  NO** |
| Acknowledgement Requested | Do you want acknowledgement? **[ ]  YES [ ]  NO** |
| Byte size | Byte size**[ ]  960 [ ]  1500** |
| CARE Inbound File Names & Directories  | Directories :      File names :      Must be unique, containing a date/time stamp or sequence number |
| CARE Outbound File Names & Directories  | Directories :      File names :      Must be unique, containing a date/time stamp or sequence number |
| Special Instruction / Comments | Any other information that Northwest Fiber should know. |

| **Ziply Fiber Internal Use only** |
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| ISR # |  |
| Start Date |  |
| Due Date |  |
| CARE Implementer  |  |
| Description of feed/Status |  |
| Pluto Username |  |
| Pluto Process Name |  |
| Pluto Special processing |  |
| DPI / CABS files schedule |  |
| CARE File (inbound) | Library:      File Name:      LRECL(Record Length):       |
| CARE File (Outbound)Response file | Filename delivered to Pluto:      File Frequency (Days and Time):       |
| CARE File (Outbound)Acknowledgement file | Filename delivered to Pluto:      File Frequency (Days and Time):       |
| Standard care directory name |  |