



## Carrier Customer Bulletin

**Date of Notice:** September 8, 2021  
**Notice Number:** NWFZF-21-0061  
**Target Audience:** Carrier, IXC, CLEC, ISP  
**Subject:** Wireline Switched Ethernet Products – Discontinuation/Grandfather  
**Effective Date:** September 30, 2021

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The following Wireline Switched Ethernet products will be discontinued and grandfathered effective September 30, 2021: Transparent LAN Service (TLS) and Ethernet Private Line (EPL – Formerly “VZON”) [**Grandfathered Wireline Switched Ethernet Products**].

The E-Path Ethernet service replaces these products. E-Path reduces complexity and provides Customers with significant advantages at a lower price.

### **Effective Immediately:**

- No new contract execution for the Grandfathered Wireline Switched Ethernet Products.

### **As of October 1, 2021:**

- ZiPLY Fiber will not install the Grandfathered Wireline Switched Ethernet Products.
- Customers must request E-Path in new Ethernet orders.
- For existing Grandfathered Wireline Switched Ethernet Products subject to an unexpired service term:
  - No renewal will be allowed at the end of the current service term.
  - Change, disconnect, inside move, and certain recordkeeping orders (e.g., Customer Circuit Reference or “CKR”) will be accepted until the end of the current service term.
    - If disconnection occurs before the end of the service term, the applicable contract language will control whether and to what extent Early Termination Liability (“ETL”) charges apply.

Customers who do not have an existing E-Path contract, or whose existing E-Path contract does not cover all ZiPLY Fiber regions, are encouraged to contact their Account Manager to request a new or updated contract for E-Path service.

If you have questions, please contact your ZiPLY Fiber Account Manager.

If you have questions regarding the information provided in this notice, please email [wholesale@ziplyfiber.com](mailto:wholesale@ziplyfiber.com).