



## Carrier Customer Bulletin

**Date of Notice:** August 19, 2021  
**Notice Number:** NWFZF-21-0058  
**Target Audience:** IXC, Wireless, CLEC, ISP  
**Subject:** ASOG 63 System Upgrade 30-Day Notification  
**Effective Date:** September 18, 2021

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Effective September 18, 2021 ZiPLY Fiber will implement Version 63 of the Access Services Ordering Guidelines (ASOG) within its Pre-order and Ordering interface systems.

ZiPLY Fiber's Virtual Front Office (VFO) and Unified Ordering Model (UOM) will be unavailable for processing transactions during the following times:

Start: 8:00pm PST Friday, September 17, 2021  
End: 8:00am PST Monday, September 20, 2021

If you have questions regarding the information provided in this notice, please email [wholesale@ziplyfiber.com](mailto:wholesale@ziplyfiber.com).