



Carrier Customer Bulletin

Date of Notice: March 9, 2021
Notice Number: NWFZF-21-0039
Target Audience: Carrier, IXC, Wireless, CLEC, Reseller, ISP
Subject: System Outage Impacting OSS, VFO and EP Applications
Effective Date: March 9, 2021

ZiPLY Fiber is providing notification that the residual effects of the system outage impacting access to ZiPLY Fiber's OSS Systems which originally occurred on March 4, 2021 has been resolved. All ASR, LSR and TA transactions are now processing successfully for both external and internal users. If you experience issues, please contact wholesale.connectivity@ziplyfiber.com. Thank you for your patience.

If you have questions regarding the information provided in this notice, please email wholesale@ziplyfiber.com.