



## Carrier Customer Bulletin

**Date of Notice:** March 5, 2021  
**Notice Number:** NWFZF-21-0038  
**Target Audience:** Carrier, IXC, Wireless, CLEC, Reseller, ISP  
**Subject:** System Outage Impacting ZiPLY OSS, VFO and EP Applications  
**Effective Date:** March 5, 2021

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ZiPLY Fiber is continuing to diagnose and resolve system outage impacting access to ZiPLY Fiber's OSS Systems. This may impact the processing of ASR, LSR and TA transactions. Updates will be provided as available. Thank you for your patience.

If you have questions regarding the information provided in this notice, please email [wholesale@ziplyfiber.com](mailto:wholesale@ziplyfiber.com).