



Carrier Customer Bulletin

Date of Notice: March 4, 2021
Notice Number: NWFZF-21-0036
Target Audience: Carrier, IXC, Wireless, CLEC, Reseller, ISP
Subject: System Outage Impacting ZiPLY OSS, VFO and EP Applications
Effective Date: March 4, 2021

ZiPLY Fiber is providing notification of a system outage impacting access to ZiPLY Fiber's OSS Systems. This is impacting the processing of ASR, LSR and TA transactions. The applications are unavailable for both external and internal users. The crisis teams are engaged, and updates will be provided as available. Thank you for your patience.

If you have questions regarding the information provided in this notice, please email wholesale@ziPLYfiber.com.