



Carrier Customer Bulletin

Date of Notice: April 2, 2020
Notice Number: NWF-20-0005
Category: Carrier Forum
Target Audience: Carrier, IXC, Wireless, CLEC, Reseller, ISP - Doing Business in ID, MT, OR, WA
Subject: ZiPLY Fiber/Frontier Co-Hosted March 2020 Northwest Four States Carrier Forum Recap with Q&A
Effective Date: Immediately

On March 31, 2020, ZiPLY Fiber and Frontier Communications co-hosted the Northwest Four States Access Carrier Forum. A copy of the [presentation](#) is available online.

In addition to the information contained in the presentation, a recap of the Q&A portion of the meetings is provided below. The ZiPLY Fiber Acquisition FAQs has both been updated accordingly and is available online at: <https://wholesale.frontier.com/wholesale/carrier-services/northwest-four-states-divestiture>.

Question	Answer
Do we send April payments to Frontier or ZiPLY fiber?	Any payments made after close for the Northwest Four States should be submitted to the ZiPLY Fiber remittance addresses.
If our payment is due after May 1 and the services were provided by Frontier for the Northwest Four States, do we still submit payment to ZiPLY Fiber remittance address?	Yes. All payments for services in the Northwest Four States being acquired by ZiPLY Fiber should be submitted to ZiPLY Fiber beginning at close.
What is the official name for the acquiring company?	Northwest Fiber, LLC is the name of the holding company acquiring the Northwest Four states from Frontier. The Northwest Fiber name will appear on certain contracts. ZiPLY Fiber is official brand name of the acquiring company.
What happens if Access Card Holders in the Northwest Four States do not apply the ZiPLY Fiber sticker at close?	Any Frontier Collocation Access Card showing an expiration date in the year 2021 will remain active at close to access the ZiPLY Fiber offices. However, cardholders that do not apply the ZiPLY Fiber sticker to their Access Card before entering a ZiPLY Fiber office will be out of compliance. All access to ZiPLY Fiber offices should be made with ZiPLY Fiber credentials.

Question	Answer
What changes can we expect for the BDT and DUF Data Feeds at close?	Information is provided in the Data Feeds section of the Northwest Four States Divestiture page at: https://wholesale.frontier.com/wholesale/carrier-services/northwest-four-states-divestiture . Please also refer to the Billing section of the Ziplly Fiber Acquisition FAQs also available from the Northwest Four States Divestiture page.
Will we continue to use our existing Intrado Security Tokens post-close?	Yes. Please refer to the E911 section of the published Ziplly Fiber Acquisition FAQs available from the Northwest Four States Divestiture page at: https://wholesale.frontier.com/wholesale/carrier-services/northwest-four-states-divestiture .

If you have questions regarding the information provided in this notice, please email wholesale@nwfbr.com.

© 2020 Ziplly Fiber. Ziplly™ is a trademark of Northwest Fiber, LLC. All rights reserved.

To be added or removed from the distribution list, please select the action and provide your contact information to Frontier at <https://wholesale.frontier.com/wholesale/notifications-and-news/subscribe-to-notifications>.