



Carrier Customer Bulletin

Date of Notice: May 11, 2022
Notice Number: NWFZF-22-0083
Target Audience: Carrier, IXC, Wireless, CLEC, Reseller, ISP
Subject: System issue impacting LSR, ASR, TA
Effective Date: May 11, 2022

ZiPLY Fiber is providing notification of a data center issue impacting the processing of all TA, Order/Pre-Order LSR and ASR transactions via the Virtual Front Office (VFO) application. Crisis teams are engaged and actively working to resolve the issue.

To avoid any delays in receiving repair assistance, Trouble Tickets may be reported directly to the [repair center](#) while the systems remain unavailable.

If you have questions regarding the information provided in this notice, please email wholesale@ziplyfiber.com.