



Wholesale Fiber Internet Product Qualification Guide

This chart shows an overview of the required steps before placing an order for Wholesale Fiber Internet.

WHOLESALE FIBER INTERNET PRODUCT QUALIFICATION GUIDE	
At-A-Glance	
1.	Verify your Wholesale Fiber Internet contract
2.	Submit an Address Validation TXTYP A Pre-Order
3.	Submit a Qualification for Whls BB TXTYP X Pre-Order
4.	Choose a Wholesale Fiber Internet product– Static or Dynamic – and speed.
5.	Submit an LSR for Wholesale Fiber Internet Service

WHOLESALE FIBER INTERNET SELECTION GUIDE

STEP	ACTION								
1.	Do you have a Wholesale Fiber Internet contract? <ul style="list-style-type: none"> • Wholesale Fiber Internet contract must be established prior to order submission. Consult with your Account Manager to verify your contract is in place. 								
2.	Submit a Pre-Order Address Validation TXTYP A <ul style="list-style-type: none"> • Exact address is important. Make sure to include Suite, Apt, etc., when applicable. Nearby addresses are returned if the submitted address is not in the records. <ul style="list-style-type: none"> ○ A valid address is critical to the success of BB Qualification pre-orders TXTYP = X <p>How to read the TXTYP A Response</p> <table border="1" style="width: 100%; border-collapse: collapse;"> <thead> <tr> <th style="width: 50%;">Field Description & Values</th> <th>Returned Value Notes</th> </tr> </thead> <tbody> <tr> <td> FCI Fiber Capability Indicator Y=Yes N=No </td> <td>Use the returned value to determine if fiber facilities are available</td> </tr> <tr> <td>LSO Local Servicing Office</td> <td>Take note of the NPANXX for the service address</td> </tr> <tr> <td>Customer Data</td> <td> Working service customer data, or last working service is returned, when available. <ul style="list-style-type: none"> • ATN = account number </td> </tr> </tbody> </table>	Field Description & Values	Returned Value Notes	FCI Fiber Capability Indicator Y=Yes N=No	Use the returned value to determine if fiber facilities are available	LSO Local Servicing Office	Take note of the NPANXX for the service address	Customer Data	Working service customer data, or last working service is returned, when available. <ul style="list-style-type: none"> • ATN = account number
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3. Submit a Pre Order Qualification for Wholesale Fiber Internet TXTYP X.

Loop Qualification DSL for Whls BB Inquiry – TXTYP = X

Purpose: Validate local loop qualifies and maximum speeds available for Broadband services

X - Loop Qualification DSL

Populate Form

- CCNA – Customer Carrier Name Abbreviation
- CC – Customer Code (OCN)
- TXACT = A
- If Validating with Address:
 - AFT = N (Normal Physical Address)
 - AFT = C (Provided Assigned House Number)
 - Minimum to populate: SANO, SASN, SATH, CITY, STATE, ZIP
- If Validating with WTN:
 - STATE
 - WTN

Submit

How to read the TXTYP X Response

Field Description & Values	Returned Value Notes
<p>FE (H) Facility Environment</p> <p>A- Fiber to Premise B- Fiber to Premise and Copper C- Copper D- Provisioning is not available</p>	<p>A = choose static or dynamic WFI product and speed. B = See A C = N/A D = WFI is not available</p>
<p>LSA Speeds Available</p>	<p>Available speeds are returned.</p>

4. Choose a Wholesale Fiber Internet service (static/dynamic) using the [Wholesale Fiber Internet Order Code Matrix](#), Identify the Product Speed (bandwidth)
- Choose a speed returned on the TXTYP X pre-order response.
 - The LSA field returns the highest available speed and the HSMAX speed, separated by a hyphen.
5. Submit an LSR for Wholesale Fiber Internet service.
 Follow the direction in the [Wholesale Fiber Internet LSR Ordering Guide](#).

Note: The following documents can be found on the [Wholesale Fiber Internet](#) page of the [Wholesale Operations Website](#).

- Wholesale Fiber Internet LSR Ordering Guide
- [Wholesale Fiber Internet Order Code Matrix](#)
- [Pre-Order Address Validation TXTYP A – Address lookup](#)
- [Pre Order Qualification TXTYP X– Whls WFI/BB Qualification](#)