

Wholesale Fiber Internet LSR Ordering Guide

This document is designed to assist with placing an LSR order for Wholesale Fiber Internet service.

Follow the steps in this chart when placing an order for Wholesale Fiber Internet service.

Step	Action																																				
1.	<p>PREPARE</p> <ul style="list-style-type: none"> Before you begin, make sure you've followed the instructions in the Wholesale Fiber Internet Product Qualification Guide to make sure WFI service is available at your end user's location. Use the Wholesale Fiber Ordering Scenario Matrix to verify that your order <i>scenario</i> is valid 																																				
2.	<p>RESERVE A PHONE NUMBER</p> <p>A reserved telephone number is required for all new orders. (DB-N)</p> <ul style="list-style-type: none"> Submit a Pre-Order Direct TN Selection TXTYP-B to reserve a number Response: Pre-Order Direct TN Selection Response TXTYP B <ul style="list-style-type: none"> The reserved TN is displayed in the TNRES field <div style="border: 1px solid black; padding: 10px; margin-top: 10px;"> <p style="text-align: center;">Direct Telephone Number Response – TXTYP = B</p> <table style="width: 100%; border-collapse: collapse;"> <tr><td colspan="2">preorderinquiryresponse</td></tr> <tr><td>txnum</td><td>815</td></tr> <tr><td>dtsent</td><td>2016062812:36:00</td></tr> <tr><td>txtyp</td><td>B</td></tr> <tr><td>cc</td><td>0002</td></tr> <tr><td>cf</td><td>0</td></tr> <tr><td>resno</td><td>R295079160620113521601001</td></tr> <tr><td>expdt</td><td>20160728</td></tr> <tr><td colspan="2">tndata</td></tr> <tr><td>tnres</td><td>7074845762</td></tr> <tr><td colspan="2">locationSection</td></tr> <tr><td>aft</td><td>N</td></tr> <tr><td>sano</td><td>206</td></tr> <tr><td>sasn</td><td>Williams</td></tr> <tr><td>sath</td><td>Dr</td></tr> <tr><td>city</td><td>Crescent City</td></tr> <tr><td>state</td><td>CA</td></tr> <tr><td>zip</td><td>95531</td></tr> </table> <div style="border: 1px solid black; padding: 5px; margin-top: 10px; width: fit-content;"> <p>Information provided on response includes:</p> <ul style="list-style-type: none"> Telephone Numbers Reserved (tnres) Reservation Number (resno) Reservation Expiration Date (expdt) </div> </div>	preorderinquiryresponse		txnum	815	dtsent	2016062812:36:00	txtyp	B	cc	0002	cf	0	resno	R295079160620113521601001	expdt	20160728	tndata		tnres	7074845762	locationSection		aft	N	sano	206	sasn	Williams	sath	Dr	city	Crescent City	state	CA	zip	95531
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3.	<p>CREATE A LOCAL SERVICE REQUEST (LSR) IN VFO</p> <p>Reqtype:</p> <ul style="list-style-type: none"> • DB-N/C/D <p>TOS Values</p> <table border="1" style="width: 100%; border-collapse: collapse; margin: 10px 0;"> <thead> <tr> <th style="width: 25%;">Type of Service (LSR=TOS and PS= LTOS)</th> <th style="width: 25%;">Network Channel Code (LSR=NC)</th> <th style="width: 25%;">Network Channel Interface Code (LSR = NCI)</th> <th style="width: 25%;">Description</th> </tr> </thead> <tbody> <tr> <td>1BBS</td> <td>(Blank)</td> <td>(Blank)</td> <td>Business Wholesale Fiber Internet (all ACTs)</td> </tr> <tr> <td>2BBS</td> <td>(Blank)</td> <td>(Blank)</td> <td>Business Wholesale Fiber Internet (all ACTs)</td> </tr> </tbody> </table> <p>Basic Order Tips</p> <ul style="list-style-type: none"> • When ordering Wholesale Fiber Internet, enter the reserved phone number in the TNS and ATN fields on the LSR form. Populate the Wholesale Fiber Internet Ordering Code and term/offer codes on the PS form. When a modem is desired, include purchase S&E code. 	Type of Service (LSR=TOS and PS= LTOS)	Network Channel Code (LSR=NC)	Network Channel Interface Code (LSR = NCI)	Description	1BBS	(Blank)	(Blank)	Business Wholesale Fiber Internet (all ACTs)	2BBS	(Blank)	(Blank)	Business Wholesale Fiber Internet (all ACTs)
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4.	<p>FEATURE POPULATION</p> <ul style="list-style-type: none"> • Open the Wholesale Fiber Internet Order Code Matrix. • Use the charts below to determine the codes that are required, conditional or optional in a FEATURE field on the PS/RS form. <p>Standalone Products</p> <table border="1" style="width: 100%; border-collapse: collapse; margin: 10px 0;"> <thead> <tr> <th style="width: 30%;">Description</th> <th>Details</th> </tr> </thead> <tbody> <tr> <td>WFI Ordering Code</td> <td>Required <ul style="list-style-type: none"> • Enter the Dynamic IP or Static IP product code in a FEATURE field </td> </tr> <tr> <td>Static IP Block Code</td> <td>Conditional <ul style="list-style-type: none"> • When a static IP block of 5 usable addresses is desired, enter the IP Block S&E code in a FEATURE field. (No code is required for 1 usable address.) </td> </tr> <tr> <td>Term/Offer Code</td> <td>Required <ul style="list-style-type: none"> • Enter the term/offer code. Options are M-t-M, 1 year, 2 year. </td> </tr> <tr> <td>Modem Code</td> <td>Optional <ul style="list-style-type: none"> • Enter the Modem code for purchase if desired. </td> </tr> </tbody> </table>	Description	Details	WFI Ordering Code	Required <ul style="list-style-type: none"> • Enter the Dynamic IP or Static IP product code in a FEATURE field 	Static IP Block Code	Conditional <ul style="list-style-type: none"> • When a static IP block of 5 usable addresses is desired, enter the IP Block S&E code in a FEATURE field. (No code is required for 1 usable address.) 	Term/Offer Code	Required <ul style="list-style-type: none"> • Enter the term/offer code. Options are M-t-M, 1 year, 2 year. 	Modem Code	Optional <ul style="list-style-type: none"> • Enter the Modem code for purchase if desired.
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5.	<p>LSR REMARKS</p> <p>When Static IP service is ordered, the LSR Remarks must contain the name, phone number, and email address of the technical contact. If not on the LSR, the PON Initiator will be contacted to provide technical information. Static IP blocks of 5 usable addresses must include the intended usage of the Static IP addresses.</p>										